



As the E-Commerce Loss Prevention Analyst, you will identify and stop fraudulent activity so our customers can shop with peace-of-mind. You'll be making recommendations to optimize and enhance rule modification, as well as recognizing and escalating potential fraud threats. Possessing the knowledge and skills to prevent fraud from becoming a larger issue for our customers and our business.

**Some of What You'll Do:**

- Monitor real-time rule performance and suggest rules enhancements
- Create, build, and maintain dashboards, performance reporting, and risk analysis
- Support the creation and updating of standardized procedures
- Collect and record documentation of fraudulent activity
- Work closely with Customer Service
- Ensure 100% of chargebacks and payment processing requests are responded to before deadlines

**Some of What You'll Need:**

- Minimum 2 years' experience in a similar role in the Fraud industry
- Proficient to advanced ability with Excel, Access, and PowerPoint
- Customer-oriented
- Analytical, detailed, organized and a good problem-solver
- Effective at methodically improving processes within Fraud
- Experience in eCommerce preferred