



Moose Knuckles is looking for an experienced and driven General Manager to lead our crew. As the General Manager, you will be responsible for the overall performance of the store, including sales performance; recruitment, motivation, and development of staff; store merchandising and visual presentation; expense and payroll controls, along with creating a unique and exceptional customer experience with the Moose Knuckles philosophy.

Some of What You'll Do:

Managerial Responsibilities

- Identify and implement strategies and initiatives to achieve and exceed business goals & targets
- Oversee and maintain the customer service standards to the highest possible level, offering an unique experience
- Take responsibility for productivity and profitability of the store including sales growth, staffing and inventory results

Operational Responsibilities

- Understand and comply with all company policy, procedures and operations
- Maintain the highest level of security and safety awareness within the store
- Manage all controllable expenses, including the allocation of payroll

Leadership Responsibilities

- Hire, train, motivate, build and develop associates, key holders, assistant & associate managers
- Lead and role model the Moose Knuckles culture with all team members with a high level of sensitivity to hiring people who have strong communication skills and deliver the highest level of service to our customers
- Demonstrate teamwork within store and ensure that staff is treated professionally and respectfully
- Honor Moose Knuckles values of diversity and inclusion in every area of the business



Some of What You'll Need:

- 3-5 years of retail management experience as a Store or General Manager
- Excellent leadership skills, including strategic planning, strong communication and teamwork
- Dynamic, customer oriented
- Experience with high volume brands
- Sales driven
- Proven analytical skills
- Professional attitude and behavior; versatile, proactive and the ability to work under pressure
- Passion for the brand
- Luxury experience preferred