



As the Quality Assurance (QA) Lead you will be responsible for overseeing all activities related to quality assurance in the development and deployment of software applications. Responsible for providing both directional leadership for the function as well as direct project and personnel leadership to the team, you will ensure that IT's commitments for application design, development, changes/maintenance and installation are supported with appropriate quality assurance by assigning resources to the test design, test case development, and test execution for IT applications.

Some of what you'll do:

- Lead the Quality Assurance team, providing leadership, direction, and supervision to the members of the team, including internal and outsourced resources
- Coach and mentor QA team members and others within the IT Development team in the application of QA guidelines, standards, templates, and procedures, assists them in the application of same, and enforces the application of same.
- Promote software quality in systems development across all IT functions.
- Define, implement and enforce departmental QA policies, guidelines, standards and procedures
- Identify testing strategy or approach that is appropriate for each project, define the scope of testing, identify the specific tests that must be performed, defines the procedures for performing those tests, and ensures that appropriate test data is available.
- Participates in project planning to identify testing activities and estimates those activities
- Test applications, including the execution of tests according to test plans, identifies and documents differences between test results and expectations, and works with development team members to understand and resolve software defects.
 - Execute test plans, test cases and scripts.
 - Leads the defect triage meetings and co-ordination with project team to resolve the defects.
 - Assist with the documentation of business processes and clarification of requirements.
 - Support business team during UAT.
 - Review requirements specifications and technical design documents to provide timely and meaningful feedback.
 - Create / modify and maintain test data.
 - Design and execute regression tests.
- Create test documentation (e.g. test plans) according to standards and guidelines, updates those documents as the applications changes, and manages, preserves, shares, and protects those documents.
- Create Test artifacts (Test strategy, Test Plan, Test Scenarios, Test Cases and Test Closure).

Some of what you'll Need:

- University degree in MIS or Computer Science
- Minimum of 5 years of QA experience in a software development environment
- 2 years of supervisory or project management experience

Some of who you are:

- Excellent attention to detail
- Considers themselves a team player
- Outstanding communication skills
- Comfortable working in a cross-collaborative environment