



Moose Knuckles is looking for a Store Manager to lead the crew. As the Store Manager, you will be responsible for the overall performance of the store, including sales performance; recruitment, motivation and development of staff; store merchandising and visual presentation; expense and payroll controls, along with creating a unique and exceptional customer experience with the Moose Knuckles philosophy.

Some of What You'll Do:

Managerial Responsibilities

- Identify and implement strategies and initiatives to achieve and exceed business goals & targets
- Oversee and maintain the customer service standards to the highest possible level, offering an unique experience
- Take responsibility for productivity and profitability of the store including sales growth, staffing and inventory results

Operational Responsibilities

- Understand and comply with all company policy, procedures and operations
- Maintain the highest level of security and safety awareness within the store
- Manage all controllable expenses, including the allocation of payroll

Leadership Responsibilities

- Hire, train, motivate, build and develop associates, key holders, assistant & associate managers
- Lead and role model the Moose Knuckles culture with all team members with a high level of sensitivity to hiring people who have strong communication skills and deliver the highest level of service to our customers
- Demonstrate teamwork within store and ensure that staff is treated professionally and respectfully
- Honor Moose Knuckles values of diversity and inclusion in every area of the business

Some of What You'll Need:

- 2-4 years of retail management experience as a Store or General Manager
- Excellent leadership skills, including strategic planning, strong communication and teamwork
- Dynamic, customer oriented
- Experience with high volume brands
- Sales driven
- Proven analytical skills
- Professional attitude and behavior; versatile, proactive and the ability to work under pressure
- Passion for the brand
- Outlet experience a plus